



Sleek Flooring Warranty Claim Form

Use for a claim under SF-WAR-01

Submitting this form does not itself establish warranty coverage. Sleek Flooring may request further evidence or reasonable access for inspection.

Claimant name	
Installation address	
Postcode	
Email / telephone	
Are you the original purchaser?	☐ Yes ☐ No - subsequent residential property owner
Supplying retailer	
Original purchase date	
Invoice / order no.	
Installation date	

1. Product Details

Product / décor	
Construction	☐ LVT Dryback ☐ SPC Click
SKU / product code	
Batch / lot no.	
Original quantity installed (m ²)	
Approx. affected area (m ²)	
Rooms / areas affected	

2. Nature of Claim

Date issue first observed	
Description of issue	
Has issue changed/worsened?	
Any event associated with onset?	
Maintenance / cleaning products used	

3. Evidence Attached

☐ Proof of purchase / retailer invoice.



- ☐ Photographs showing the affected area close-up and in room context.
- ☐ Product/batch/carton identification where available.
- ☐ SF-FRM-WAR-01 Installation & Warranty Record where available.
- ☐ Installation photographs / records.
- ☐ Moisture test records/readings where relevant.
- ☐ Installer invoice/details.
- ☐ Other technical reports or relevant correspondence.

4. Installation Information

Installer / company	
Substrate type	
Preparation undertaken	
Adhesive / underlay used	
DPM / moisture control used	
Underfloor heating	☐ No ☐ Yes - details: _____
Known leaks / flooding / building moisture issues	☐ No ☐ Yes - details: _____

5. Transfer Evidence (Residential Transfer Claims Only)

For a subsequent residential property owner, provide satisfactory evidence identifying the original qualifying purchase/product/installation and reasonable evidence of property ownership/transfer. The warranty does not restart and only the unexpired original term can transfer.

Original purchaser (if known)	
Property acquisition date	
Evidence supplied	

6. Declaration

I confirm that the information supplied is true to the best of my knowledge and authorise Sleek Flooring and its retailer/representative or appointed technical party to use the supplied information to assess this claim and, where reasonably necessary, arrange inspection of the installation.

Name	
Signature	
Date	

For Sleek / Retailer Use

Claim reference	
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Date received	
Initial evidence complete	☐ Yes ☐ No
Inspection required	☐ Yes ☐ No
Verified affected area	
Assessment / outcome	
Approved remedy (if applicable)	
Authorised by / date	